

WELCOME GUIDE



Simply Wireless[®]
making communication simple™

Thank you for your purchase! Start here for some important activation information.

TO ACTIVATE YOUR DEVICE & REDEEM PROMOTIONAL SERVICE



visit www.simplyactivate.com

or call 1-855-554-0244

- You'll need your order number (found on your packing slip) and the shipping zip code associated with your order to access the system.
- You must activate & redeem your promotional service within 60 days from order date.
- If you have activated your service directly through Boost Mobile, visit www.simplyactivate.com to redeem your promotional service.
- For clarification regarding the promotion included with your purchase, check the product listing.
- To port your number from a different carrier, you must process the port request through www.simplyactivate.com. You cannot request the port through the phone number listed above.

ADDITIONAL INFORMATION

- Porting your number (from another carrier to Boost Mobile) may take several days to complete. You may be without service during the porting process. Some restrictions may apply.
- Additional taxes and fees may apply to any funds paid to Boost Mobile.
- No refunds on funds paid to Boost Mobile.
- Additional restrictions may apply.
- Claims for missing items must be made within 30 days of receipt.

QUESTIONS OR CONCERNS

REGARDING
YOUR ORDER

call: 1-855-554-0244
email: ecare@simplywireless.com

REGARDING YOUR
WIRELESS ACCOUNT

call: 1-888-BOOST-4U (1-888-266-7848)
www.boostmobile.com