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PREMIER BTE
HEARING AMPLIFIER

powered by Lucid

PRODUCT MANUAL

Rev 0219

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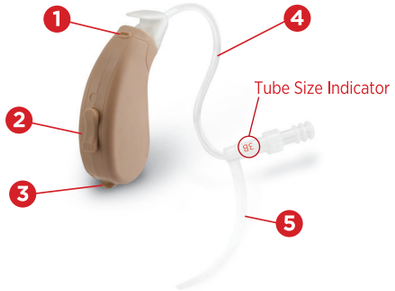
YOUR HEARING AMPLIFIERS



1 Microphone
2 Rocker Switch
3 Battery Door
4 Tube
5 Concha Lock
6 Tips

Red Size Indicator - Right Hearing Instrument
Blue Size Indicator - Left Hearing Instrument

INCLUDED ACCESSORIES

Your hearing amplifiers are shipped with a variety of accessories, a sampling pictured above, including the following:

- Storage Case
- Batteries
- Cleaning Tool with Brush
- Tips & Tubes
- Tube Cleaning Wire

If you have any questions about the use of these accessories please contact your hearing care professional or our Customer Service team at **1-800-775-7124**.

TROUBLESHOOTING GUIDE

SYMPTOM	CAUSE	SOLUTIONS
Feedback, Whistling, Chirping or Whirling	• Ear Wax accumulation in ear canal and/or sound port • Amplifier improperly inserted	• Clean sound port and/or have ears checked and cleaned by physician • Insert amplifier properly
"Dead" or No Sound	• Microphone opening and/or sound port clogged with wax or moisture • Dead battery • Amplifier improperly inserted	• Clean microphone opening and/or sound port • Replace battery • Insert amplifier properly
Intermittent Beeping	• Weak battery	• Replace Battery
Fades or Intermittent Sound	• Moisture clogged microphone opening	• Purchase and use a hearing amplifier drying kit

If you experience any problems with your hearing amplifiers contact Lucid Audio, LLC. (contact information on back) for assistance. Please do not attempt to make repairs yourself. Doing so could cause additional damage and will void any warranties.

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GENERAL INSTRUMENT CARE

Your amplifiers are delicate, precision electronic devices and require special care and handling that should be provided to such devices. Please read and follow the listed precautions to ensure quality performance and long instrument life.

- Remove batteries when hearing amplifiers will not be in use for prolonged periods of time.
- Do not throw or drop your amplifiers.
- Do not immerse hearing amplifiers in liquid or water
- Do not wear during bathing, showering or swimming
- Store out of the reach of children and pets.
- Do not expose amplifiers to excessive heat, such as stove top, microwave, dash board of a hot car, or hair dryer.
- Do not expose the amplifiers to chemicals such as hair spray, insect repellent, perfume, or cosmetics.
- Do not use the product with higher volume for a long period of time, in order to avoid hearing damage. Stop using if discomfort occurs.
- Do not disassemble the device
- To avoid possible electromagnetic radiation, the devices should be removed in any high frequency, heat treatment or operation, radiotherapy and strong magnetic field environments.
- Please avoid use in a potentially explosive or dangerous situation.
- Only qualified accessories should be used with this device.
- Take off the hearing amplifier at night.
- Please keep the surface of hearing amplifiers clean, clean wax build up in tips.
- Please use the Rocker Switch correctly, avoid excessive force as far as possible.

Special Note. Your hearing amplifiers are built with the finest quality materials. However, in rare instances an individual may experience sensitivity to the materials used. Please consult with your physician if you exhibit any signs of skin irritation, allergic reaction, or accelerated accumulation of cerumen (wax).

BATTERY & TUBING

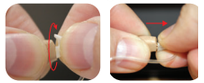
Your hearing amplifier is powered by a type 312 battery and for the best performance we recommend using a zinc-air battery. To insert a battery, remove the adhesive label and wait thirty seconds for air to activate the battery. Wipe any moisture off the battery surface. Open the battery door and with the positive side up, insert battery into the battery door. To remove, open the battery door and lift the battery out of the battery door. When your battery is low and needs replaced you will hear a series of beeps. The prompt will be repeated every 10 minutes until the battery is changed.

Attaching Tubes: Place tubes over brass tip of unit and press down gently. Apply gentle pressure until the plug begins to go into the socket. Push firmly until the plug clicks into place.

Removing Tubes: Grasp the base of tube and rotate 90˚. Gently pull the base of the tube away from the socket. Do not pull the tubing itself, as it can become stretched and distorted.

Attaching Tubes

Removing Tubes



POWER & VOLUME CONTROL

OFF Position

After inserting the battery, close the door completely to turn the unit on. To turn the unit off, simply open the battery door to the first stop (click). To help prolong battery life open the battery door each time you remove your hearing amplifiers.

In order to adjust the volume, either higher or lower, use the Dual Function Rocker Switch. Press and release either up or down to adjust volume. You will hear double tones indicating the volume being increased or decreased. You will hear a single tone once you have reached the maximum or minimum hearing volume level. Always ensure the volume is at a comfortable listening level.

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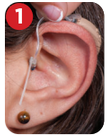
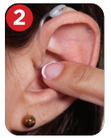
INSERTING HEARING AMPLIFIERS

Inserting your hearing amplifiers for the first time can be challenging. There can be feedback (whistling) if your hearing amplifiers are not fully inserted so we suggest you practice inserting them without the battery until you have perfected this process.



Follow these steps to insert your hearing amplifier:

1. Grasp hearing amplifier between your thumb and forefinger. Place it over your ear as shown.



2. Gently push the ear tip into the ear canal. Tuck the concha lock into the bowl of your ear.

When positioned correctly the hearing amplifier is practically invisible.

To remove hearing amplifier:

3. To remove the amplifier, grasp the tube between the thumb and index finger, at the location indicated in image 3. Gently pull the tube away from the ear.

PROGRAM SELECTION

Your hearing amplifiers feature two listening programs.

Program 1 is automatically selected when the hearing amplifier is turned on. It amplifies higher frequency consonant sounds. For most users, this is the best choice for everyday listening situations.

Program 2 is the program of choice when listening to music or attending a concert. Some users may find this program ideal for their everyday listening situations.

To change programs simply press the Rocker Switch up or down and hold for 2 seconds. A two-beep prompt will announce the program change. Press and hold again to change to the previous program.

You should evaluate the different programs for each listening environment to determine which is the best, most comfortable sound for you.

CLEANING

The most common cause of instrument failure is wax buildup and it is the easiest to avoid. By wiping your hearing amplifiers with a soft, dry cloth every day and carefully removing any traces of wax and debris, you will reduce wax buildup. A brush is provided to further assist you in cleaning your instrument. Use the brush provided to enhance your cleaning by lightly brushing the sound ports. It is important to keep your hearing amplifiers as clean as possible to maintain maximum performance and durability.

To clean your ear tips, disconnect them from the hearing amplifier and then wash in lukewarm water with a mild detergent. Dry thoroughly before reconnecting.

To clean tubes, remove the tubes from the amplifiers. Pass the tube cleaning wire through the tubes.

Remember to remove the hearing amplifiers before showering or bathing to avoid water damage to the devices.

BATTERY SAFETY INFORMATION

HEARING AMPLIFIER BATTERIES ARE DANGEROUS IF SWALLOWED

Keep out of the reach of children or anyone who may accidentally swallow them. Never put batteries in your mouth for any reason. Do not store batteries in pill containers where they may be mistaken for medication and swallowed. Use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm. Batteries with incorrect voltage may cause damage to your device. Never attempt to recharge your batteries. They may explode and cause serious injury. Do not expose your batteries to heat, such as an open flame, microwave, or oven. There is a risk they will explode and cause serious injury. Please discard old batteries in a safe place.

Visit **http://www.poison.org/prevent/battery.asp** to learn more important information about battery safety.

If a battery or hearing instrument is swallowed, see a doctor immediately and call the National Capital Poison Center at 202-625-3333.