



**MEDIC
THERAPEUTICS**

KNEE MASSAGER WITH HEAT



User Manual

SAFETY PRECAUTIONS



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while you sleep.
- Do not use this product for medical treatment.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 30 minutes at a time.
- The packaging material supplied should not be used as a toy.
- Consult a doctor prior to use if you are one of:
 - Those who are using electronic medical instrument imbedded in the body, such as cardiac, pacemaker etc.
 - Those who are being treated by doctors, especially those who feel discomfort.
 - Those who are malignant tumor patients, heart disease patients, or acute patients.
 - Women who are pregnant or menstruating.
 - Those with osteoporosis or a fractured spine.
 - Those with skin disease or those whose skin is impaired.
- Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

PRODUCT FEATURES

- 5 Vibration Massage modes
- Adjustable Wrap Around Design
- Optional heat therapy (2 levels)
- 30 Minute automatic timer
- Easy to operate control panel

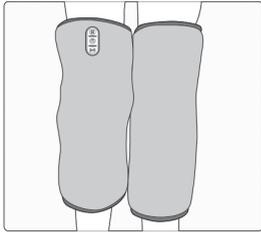
PRODUCT OVERVIEW

- 2x Knee Massagers with Heat
- 1x UL approved 12V Home Adapter

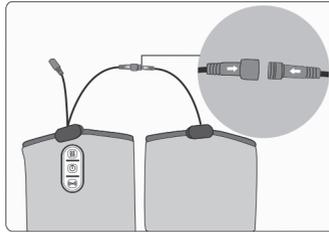


SET-UP & OPERATION

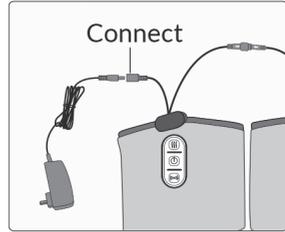
Opt 1.



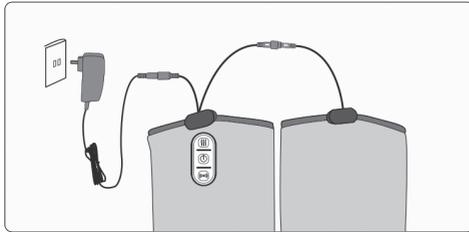
Step1: Strap on the right and left knee massager



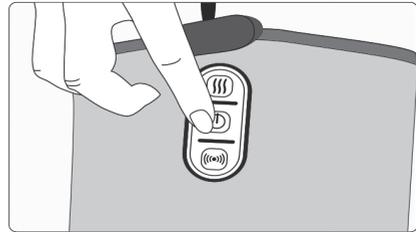
Step2: Connect the cable between the right and left knee massager



Step3: Connect the power cable to the cable on right knee wrap

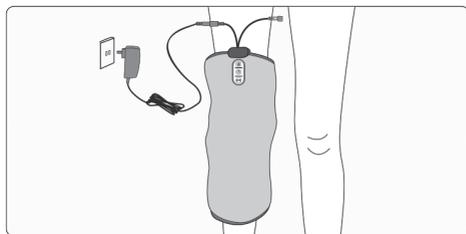


Step 4: Plug the adapter into an electric outlet



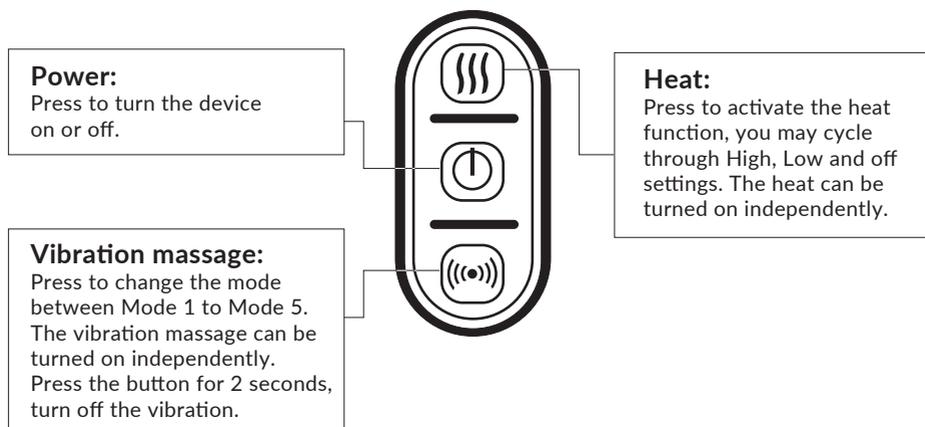
Step 5: Press the power button to turn on the device

Opt 2.



You may also use the knee massager on one knee at a time. Put on the knee massager and connect the power cable, then plug the adapter into a power outlet.

REMOTE CONTROL OVERVIEW & OPERATION



- This device will switch off automatically after 30 minutes.
- Do not setup or use the device in a bathroom or similarly wet / damp area.
- Do not use this device while driving.
- You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of more than 30 minutes.
- Ensure the device is not exposed to direct sunlight or placed near sources of heat.
- This product produces warm heat. Please allow a few minutes for the product to reach the max. temperature of approx. 130F.
- Device must be fully connected and plugged into a power source in order to operate.

CLEANING & MAINTENANCE

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The device should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Do not overstretch the elastic straps.
5. Keep away from heat, fire, or exposure to direct sunlight.
6. Store the massager in a cool, dry place out of reach of children.
7. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface.

TROUBLESHOOTING

Fault	Solutions
Device switches off suddenly	The device will switch off when the timer runs out. Continue using by pressing the 'Power' button.If the device has run for 30 mins, turn back on after resting the unit for 15 mins.
	The device has an overheating protection system be activated, device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fails to start	Check if device has been used for more than 30 mins. If so, let device rest for 15 mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.

PRODUCT SPECIFICATIONS

- Size of product itself: 25 X 20 inches
- Net weight of product itself: 0.8 KGS
- Single package size: 39 X 10.5 X 21 CM
- Net weight of product including package: 1.2 KGS
- Materials: soft plush polyester
- Nominal Power: max. 36 Watt
- Automatic Timer: 30 Minutes

LIMITED LIFETIME WARRANTY

Your Medic Therapeutics Product is backed by a limited lifetime manufacturer's warranty. Medic Therapeutics will repair or replace your device at any time should it fail due to a defect in material or workmanship, subject to the certain limitations.

This limited warranty does not cover any damage that results from unauthorized or improper use, service, or repair. Further, it does not cover damage caused by accident, impact, negligence, or normal wear and tear. Should you discover your Medic Therapeutics Product is not functioning properly, please send your device to our repair center for evaluation. If your product cannot be repaired or serviced, we will reserve the right to change it for a similar or newer model.

Please note that a flat rate of \$25.00 will be charged to cover a service evaluation fee and return shipping of your device. All warranty claims must be accompanied by a copy of your proof of purchase from an authorized retailer. Please send your device, proof of purchase, and a check or money order in the amount of \$25.00 made out to Medic Therapeutics to:

Address:

Medic Therapeutics Service Center
3069 Taft Street
Hollywood, FL 33021

Contact:

warranty@medictherapeutics.com



**MEDIC
THERAPEUTICS**