

# *Deen Family*

## COLLECTION

### CARING FOR YOUR COOKWARE

- Always preheat your cookware and use low to medium high heat when cooking food. This helps with the life of the non-stick ceramic surface. Preheating requires oil, water or food to be in the pan. Heating without oil, water or food may cause damage to the pan or nonstick coating.
- This cookware is dishwasher safe on the top rack, hand washing is recommended and will prolong the cookware's beauty and nonstick surface.
- Allow your cookware to cool before submerging into water.
- Do not use abrasive or harsh cleaners.
- It is recommended that you use tools made of nylon, plastic, wood or melamine.
- Do not scratch the non-stick ceramic surface or cut directly on your cookware.
- Always use extreme caution when handling hot cookware and keep out of reach of children at all times.
- The cookware is oven safe up to 450°F. The lid (if included) is oven safe up to 400°F.
- The cookware is compatible with induction, ceramic, electric (including glass), radiant coil and gas stovetops.
- Do not use the cookware in a microwave.
- Do not let handles of cookware extend over a hot burner. Doing so may cause the handle to become hot or cause damage. Always use oven mitts or potholders when handling hot cookware.

# LIMITED ONE YEAR WARRANTY

This warranty covers all defects in workmanship or materials in the parts, arising under normal use and care in this product for a period of one year from the date of purchase provided you are able to present a valid proof-of-purchase. A valid proof-of-purchase is a receipt specifying item, date purchased, and cost of item. A gift receipt showing item and date of purchase is an acceptable proof-of-purchase. Product is intended for household use only. Any commercial use voids the warranty.

This warranty covers the original retail purchaser or gift recipient. During the applicable warranty period within normal household use, we will repair or replace, at our discretion, any part which proves defective, or replace unit with a comparable model. Shipping and handling costs are not included for warranty replacements and are the responsibility of the customer.

To obtain service under the terms of this warranty, call our customer care department at 312-526-3760 (Monday- Friday 10am-6pm CST), or send an email to [customer care@alliedrich.net](mailto:customer care@alliedrich.net). Please provide the model number listed on the bottom of this page when contacting us.

## **THIS LIMITED WARRANTY COVERS UNITS PURCHASED AND USED WITHIN THE UNITED STATES AND DOES NOT COVER:**

- Ordinary wear and tear including scratches, dents or stains.
- Heat discoloration, minor imperfections and slight color variations in the ceramic coating, metals or glass.
- Damage caused by extreme temperatures changes such as pre-heating cookware empty, letting liquids boil dry or immersing a hot pot or lid into cold water.
- Improper cleaning methods causing scratches.
- Damages in transit.
- Defects other than manufacturing defects.
- Damages from misuse, abuse, accident, alteration, lack of proper care and maintenance.
- Damage from service by other than authorized dealer or service center.
- Shipping and handling costs.
- This warranty gives you special legal rights and you may also have other rights to which you are entitled which may vary from state to state.

Manufacturer does not assume responsibility for loss or damage for return shipment. We recommend that you keep your original packaging should you require repair service. Before returning product please contact our customer care department for return authorization. When returning product for repair please include your full name, return address, and daytime phone number. Also include a brief description of the problem you are experiencing and a copy of your sales receipt or other proof of purchase in order to validate warranty status.

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