

1 YEAR LIMITED WARRANTY

Course Housewares, LLC warrants this Cook's Companion® Gravy Warmer product to be free from manufacturer defect for up to 1 year from the original date of purchase. If a defect is found to exist, Course Housewares will, at its option, either repair or replace the product or the defective component, including labor. Replacement will be made with a new or rebuilt product or components. This warranty does NOT cover (a) ordinary wear and tear (such as scratches, chips or stains), (b) impact damage or breakage, (c) heat discoloration, minor imperfections and slight color variations in the ceramic or metal, which are a normal part of the craftsmanship, (d) extreme temperature or resulting damage to the Gravy Warmer, (e) improper cleaning methods causing scratches, or (f) accessories, even if sold with the Gravy Warmer, (g) any unit that has been tampered with, (h) damages incurred through improper use and care and (i) faulty packaging by you or mishandling by any common carrier. Failure to follow the accompanying Care and Use instructions or commercial use will void this warranty.

Course Housewares' sole obligation and your exclusive remedy under this warranty is limited to repair or replacement, at its option, of the defective Gravy Warmer. You will be responsible for any shipping and handling fees. Products returned to us that are not found to be defective in material or workmanship will be returned to you. If your particular product is found defective but is no longer available and cannot be repaired, a comparable product, at our discretion, will be sent as a replacement. This warranty extends only to the product's original purchaser, US residents only and does not cover damage caused by improper use or accidental damage. This warranty covers the Gravy Warmer base and the included ceramic pot and lid only.

COURSE HOUSEWARES, LLC MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, REGARDING THE PRODUCT OR RELATING TO ITS QUALITY. PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, COURSE HOUSEWARES, LLC SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE, IN NO EVENT WILL LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THE DURATION OF ANY IMPLIED WARRANTY WHATSOEVER, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY PROVIDED HEREIN. COURSE HOUSEWARES SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other legal rights, which vary from State to State.

To Process a claim:

Do not return the product to the retailer from which it was purchased. Your retailer has no liability for this warranty. Please contact the Course Housewares customer service department for assistance and to ensure the fastest possible resolution to the problem. Please have your purchase information available to speed this process.

OR

Send your name, physical address, phone number, original purchase receipt and the safely packaged item prepaid to:

Course Housewares, LLC

1715 Lake Drive West

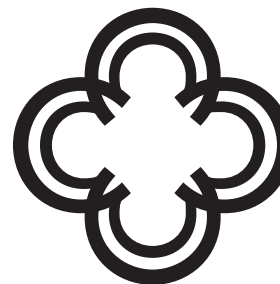
Chanhassen, MN 55317

(866) 325-1659

Return shipping and handling charges may apply.

MADE IN CHINA

MODEL: CCGW1/ B411044



COOK'S COMPANION

Gravy Warmer

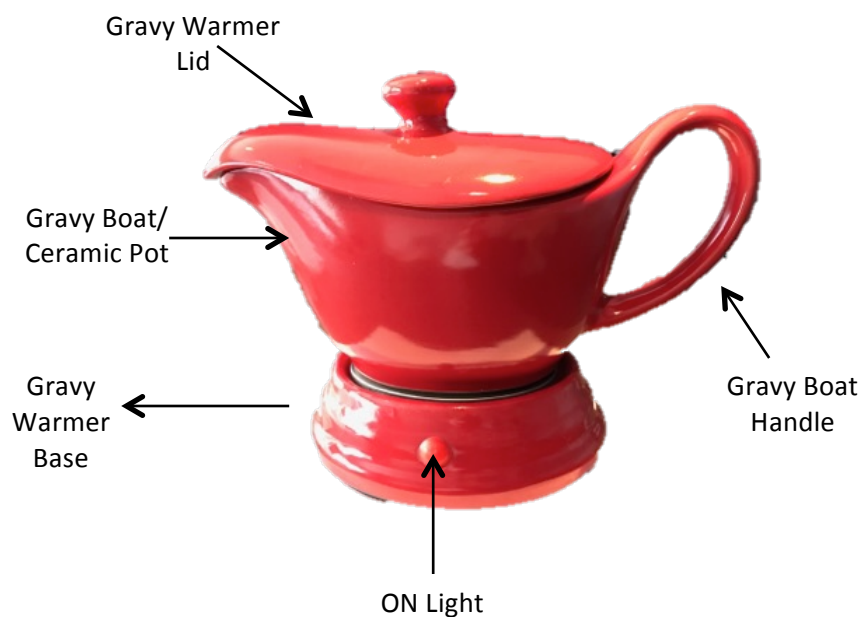




PLEASE READ BEFORE USE AND SAVE THESE INSTRUCTIONS

Thank you for purchasing Cook's Companion® Gravy Warmer. The Gravy Warmer will perform best when used as intended. To ensure the best performance of your Gravy Warmer, please consistently follow these instructions.

Your Cook's Companion® Gravy Warmer Includes:



NOTE: Included Electrical Cord Not Pictured

WARNINGS:

- CAUTION- Hot Surface: The Gravy Warmer body, lid, and base interior and exterior, and contents will become very hot when in use.
- Be very careful as touching the Gravy Warmer base can cause serious burns and injuries. Always use the handle of the Gravy Boat when transferring. Use oven mitts or a towel when transferring the gravy boat or moving the Gravy Warmer.
- Keep away from pets and children at all times. Do not let children operate the Gravy Warmer. Do not allow children near any component of the Gravy Warmer during or after using, as it will become very hot.
- Do not place anything on or in the Gravy Warmer that is not made for its intended use.
- Follow all Care & Use instructions at all times.
- It is not recommended to use the Gravy Warmer for longer than 20 hours.
- Always unplug the Gravy Warmer when you are finished using it, as there is no automatic shut off.
- Never place/use or store the Gravy Warmer on, in or near other appliances.
- Never wrap the power cord around the Gravy Warmer
- Never turn the Gravy Warmer on without the Gravy Boat in place.
- Never turn the Gravy Warmer on without liquid in the Gravy Warmer.
- Do not allow the power cord to touch hot or wet surfaces.
- Do not allow the power cord to hang or sit where it can be tripped or pulled over. Never pull directly on the power cord to unplug the Gravy Warmer.
- Always unplug the Gravy Warmer before putting on or taking off the attachments.
- Never immerse the Gravy Warmer base or electrical cord in liquid/water to avoid risk of electrical shock, fire, or injuries. Always keep the Gravy Warmer away from water when in use to avoid injuries and damage to the Gravy Warmer.
- Never leave the Gravy Warmer plugged in when not in use or when cleaning.
- Do not transfer the Gravy Warmer base when in use.
- Intended for household use only.
- While you can use an extension cord or extended outlet with the Gravy Warmer, it is not recommended.
- Do not use the Gravy Warmer if: the electrical cord, plug, or outlet has been damaged, the appliance malfunctions, you do not have the correct amount of voltage needed or unit has been damaged in any way.
- Do not use the ceramic pot or lid if either are cracked or chipped. The Gravy warmer base, boat, and lid are very fragile; handle with care.
- Always let the Gravy Boat and Lid cool completely before placing in water.
- Always make sure the Gravy Warmer base is not upside down or on its side before turning on.
- Be very careful when pouring liquids, as the lid is not secured to the gravy boat. You will need to hold the lid when pouring liquids. Always use gloves, mitts, or a towel to prevent burns or other injuries.

GETTING STARTED:

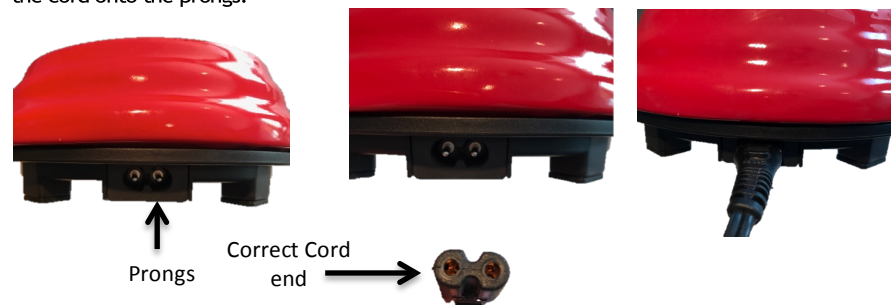
- Before using, remove any labels/packaging and wash and dry the lid and gravy boat. Ensure all exterior parts are wiped dry before using.
- Assemble the Gravy warmer after reading all instructions, before first use.

CARE & USE

- Your Cook's Companion® Gravy Warmer will assist in keeping your sauce or gravy warm for up to 20 hours. The Gravy Warmer will keep hot or warm sauces, depending on temperature when added to the gravy warmer, at approximately 120° F- 140° F for 20 hours after the Gravy Warmer being turned on for 5-6 hours.
- Always place your Gravy Warmer base on a flat, clean, heat resistant surface away from any edges or other appliances. Ensure the area is cleared of all flammable material (i.e. cloths, oven mitts, etc.) at all times. Never place the Gravy Warmer on the floor, or on or in any other appliance.
- Your Gravy Warmer requires a voltage of 120V-60Hz/ 24W. Before plugging your Gravy Warmer into the outlet, ensure that your outlet is compatible.
- Always keep the Gravy Warmer away from any other appliances, such as gas/electric burners, ovens, and stovetops.
- When removing the ceramic pot, always use oven mitts, as it will become very hot.
- It is not recommended to leave the gravy warmer on for longer than 20 hours.
- Always make sure the Gravy Warmer is unplugged when you are done using the Gravy Warmer, as the Gravy Warmer will not automatically shut off.
- Allow the gravy boat and lid to cool completely before immersing the gravy boat or lid into water.
- The gravy boat and lid are **not** dishwasher safe and should be hand washed with warm soapy water and a soft sponge once completely cooled.
- The base of the gravy warmer, once completely cooled, can be wiped with a damp cloth and then dried completely before storing or using again if needed.
- Never use abrasive cleaners or scouring pads on any part of the Gravy Warmer. This will damage the surface and beauty of your product, as well as void your warranty.
- Never use the Gravy Warmer if any part is broken, cracked, or chipped.
- The Gravy Warmer should always be unplugged before placing the gravy boat on top and when removing. As well as if it appears to be malfunctioning, when not in use, and before/during cleaning.
- Never transfer the Gravy Warmer base when in use. Always use caution when handling the gravy boat, as the gravy boat and contents will become very hot.
- Never place a hot ceramic pot or lid in cold water, as this can cause the enamel to crack.
- Do not allow the gravy boat or lid to soak in water for a long period of time. The exterior base of the gravy boat and lid must remain unglazed for manufacturing and performance purposes. This unglazed area is porous and therefore will soak up water. However, the interior is protected from liquid damage.
- As the bottom of the Gravy Boat is not glazed, slight scratching may occur on the heating plate of the base. Please be careful when placing the gravy boat onto the plate and when removing to minimize the scratching. Please also be careful to not rub the bottom of the gravy boat on the heating plate.
- The gravy boat should be at least half full for the best results.
- When cleaning the gravy boat, if there is food/liquid cooked onto the interior lining, allow the interior of the gravy boat to soak with warm soapy water. Do not allow the exterior of the gravy boat to soak in water.
- Allow the Gravy Warmer base, boat, and lid to cool completely before handling or storing.
- Never place items on top of the gravy warmer when storing, as this can cause damage.
- Store the Gravy Warmer in a dry location away from other appliances.
- You may notice minor surface blemishes on the ceramic Gravy Warmer; this is normal as the stoneware is fired at very high temperatures.
- Never place the Gravy Boat or any part of the Gravy Warmer in an oven, freezer, microwave, or on any stovetop.
- Be very careful when pouring liquids, as the lid is not secured to the gravy boat. You will need to hold the lid when pouring liquids. Always use gloves, mitts, or a towel to prevent burns or other injuries.
- NOTE: During the first few uses, you may notice a faint odor. This is completely normal and will disappear.

HOW TO USE YOUR GRAVY WARMER

- To begin using your Cook's Companion® Gravy Warmer, first ensure the Gravy Warmer base is on a flat and clean surface.
- You will need to first plug the gravy warmer electrical cord into the base of the gravy warmer. The electrical cord should be unplugged from any outlet before plugging the Gravy Warmer cord into the Gravy Warmer.
- You will notice in the back of the Gravy Warmer there are 2 small prongs, and on the cord (opposite of the electrical plug in) there are 2 holes that will line up with the prongs on the Gravy Warmer base. Line the cord up to the prongs on the base of the Gravy Warmer and slide the cord onto the prongs.



- After your Gravy Warmer base is correctly assembled, carefully add your warm/hot sauce or gravy to the Gravy Boat.
- After adding sauce/gravy/liquid to your Gravy Boat, place the lid onto the Gravy Boat. The narrow end of the lid will be aligned with the pour spout on the Gravy Boat.



- Then, place the Gravy Boat onto the Gravy Warmer Base and plug the base into a compatible outlet. Once plugged in the ON Light in the front of the Gravy Warmer will be lit up.



- When you are finished using the Gravy Warmer, first unplug the Gravy Warmer Base and then remove the Gravy Boat.
- Always use gloves, mitts, or a towel when handling as the Gravy Warmer and it's contents will be extremely hot.
- Never store food or liquids in your Gravy Warmer, or leave sauce/liquids sitting at room temperature for an extended period of time.