10 Year Limited Warranty

Course Housewares, LLC warrants this Cook's Companion® cookware product to be free from manufacturer defect for up to 10 years from the original date of purchase. If a defect is found to exist, Course Housewares will, at its option, either repair or replace the product or the defective component, including labor. Replacement will be made with a new or rebuilt product or components. This warranty does NOT cover (a) ordinary wear and tear (such as scratches, chips or stains), (b) impact damage or breakage, (c) heat discoloration, minor imperfections and slight color variations in the enamel or metal which are a normal part of the craftsmanship, (d) extreme temperature changes or resulting damage to the exterior rack, (e) improper cleaning methods causing scratches, or (f) accessories, even if sold with the cookware, (g) any unit that has been tampered with, (h) damages incurred through improper use and care and (i) faulty packaging by you or mishandling by any common carrier. Failure to follow the accompanying Care and Use instructions or commercial use will void this warranty.

Course Housewares' sole obligation and your exclusive remedy under this warranty is limited to repair or replacement, at its option, of the defective Rack. You will be responsible for any shipping and handling fees. Products returned to us that are not found to be defective in material or workmanship will be returned to you. If your particular product is found defective but is no longer available and cannot be repaired, a comparable product, at our discretion, will be sent as a replacement. This warranty extends only to the product's original purchaser, US residents only and does not cover damage caused by improper use or accidental damage. This warranty covers the exterior rack only.

COURSE HOUSEWARES, LLC MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, REGARDING THE PRODUCT OR RELATING TO ITS QUALITY. PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, COURSE HOUSEWARES, LLC SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE, IN NO EVENT WILL LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OFTHE PRODUCT. THE DURATION OF ANY IMPLIED WARRANTY WHATSOEVER, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY PROVIDED HEREIN. COURSE HOUSEWARES SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other legal rights, which vary from State to State.

To Process a claim:

Do not return the product to the retailer from which it was purchased. Your retailer has no liability for this warranty. Please contact Course Housewares' customer service department for assistance and to ensure the fastest possible resolution to the problem. Please have your purchase information available to speed this process.

OR

Send your name, physical address, phone number, original purchase receipt and the safely packaged item prepaid to:
Course Housewares, LLC
1715 Lake Drive West
Chanhassen, MN 55317
(866) 325-1659
Return shipping and handling charges may apply.
MADE IN CHINA



7QT. Oval Exterior Rack





PLEASE READ BEFORE USE AND SAVE THESE INSTRUCTIONS

Thank you for purchasing Cook's Companion® Exterior Rack.

Cook's Companion® will perform best when used as intended. To ensure the best performance of your cookware, please consistently follow these instructions.

GETTING STARTED:

Before using, remove any labels and wash and dry each item in accordance with the care and use instructions.

CARE & USE:

- Hand washing is recommended and will prolong the rack's original appearance.
- When hand washing, use a soft towel or sponge and wash with warm soapy water. Do not use abrasive or harsh cleaners, steel wool or other abrasive cleaning pads.
- Use caution when handling the cookware with the exterior rack, impact to the enamel interior or exterior will cause chipping and will void the warranty.
- Always use extreme caution when handling hot cookware and keep out of reach of children at all times.
- Do not let handles extend over a hot burner. Doing so may cause the handle to become hot or cause damage.
- Always use oven mitts or potholders when handling.
- Cook's Companion® exterior rack is not oven safe. The Exterior rack is designed to help you transfer your cookware and is not intended for the oven, stove, or microwave.